



**SINDH REVENUE BOARD**  
GOVERNMENT OF SINDH



**NOTICE INVITING TENDER**  
**SERVICE LEVEL AGREEMENT (SLA) FOR ONE YEAR**  
**FOR SINDH REVENUE BOARD'S DATA CENTER**

Sindh Revenue Board (SRB) invites sealed bids for SLA for one year from well reputed IT firms having registration with FBR, SRB and other relevant authorities.

**Scope of Work:**

- A. SLA for Non-IT Equipment for One Year
- B. 1 X Residential Data Center Facility Supervisor

**Eligibility Criteria (Relevant documentary proof shall be required against each criteria):**

- Active Tax Payer Certificate from the relevant tax authority.
- Affidavit on the stamp paper from the responsible personnel of the firm that the firm has never been black listed by Government and Semi Government organization/agency/department
- Bidder should be an established Information Technology entity/ IT System Integrator and should have been in the business for a minimum period of five (05) years
- The bidder should have average annual turnover of Rs.20 million and above for the last three Financial Years i.e. 2019 onwards (Audited financial statements shall be required)
- The bidder should have experience in providing Service Level Agreement (SLA) to at least one Data Centre of similar size or bigger (as per BOQ attached with this document at Section IV), during the last five years.
- The bidder must have on its roll at least 02 technically qualified Engineers in the area of Electrical and Fire & Safety available at Karachi Support Center.
- The Bidder and all consortium partners shall not be under a declaration of ineligibility for corrupt or fraudulent practices or blacklisted with any of the Government agencies.
- The bidder should furnish, as part of its bid, bid security (BS) of 2% of the Bid Price (The BS should be demonstrated in the Pak rupees and should be in the form of Pay Order/DD/Bank Guarantee).

Complete Bidding Documents can be obtained from 26-12-2022 to 16-01-2023 during office hours after submitting of Rs 1000/- pay order in favor of "SINDH REVENUE BOARD" from the official address mentioned below.

Bidding process shall be conducted under Single Stage-One envelope bidding procedure described in Sindh Public Procurement (SPP) Rules 2010.

Bids shall contain all the documentary evidences provided in the eligibility criteria.

**Schedule of Bidding Process:**

- a. Site visit: Monday 02-01-2023 and Tuesday 03-01-2023
- b. The Pre-Bid Meeting to submit the queries regarding the issued Bidding Documents shall be held on Wednesday 04-01-2023 at 3pm
- c. Last Date and Time of submission of Bids: Monday 16-01-2023 by 3.30pm
- d. Date & Time of Opening of Bids: On Monday 16-01-2023 at 4pm
- e. Bids may be submitted at the below mentioned address by hand/or by mail.
- f. Bids shall be opened at the below mentioned address.

Bidding Process shall be conducted as per SPP Rules 2010.

This Notice Inviting Tender is also available at the websites of Sindh Public Procurement Regulatory Authority (SPPRA) i.e. [www.pprasindh.gov](http://www.pprasindh.gov) and SRB i.e. [www.srb.gos.pk](http://www.srb.gos.pk).

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