



**SINDH REVENUE BOARD**  
GOVERNMENT OF SINDH



**NOTICE INVITING TENDER**  
**SERVICE LEVEL AGREEMENT (SLA) FOR ONE YEAR**  
**FOR SINDH REVENUE BOARD'S ORACLE ERP SOLUTION**

Sindh Revenue Board (SRB) invites sealed bids for SLA for one year from well reputed IT firms having registration with FBR, SRB and other relevant authorities.

**Scope of Work: ONE YEAR SLA FOR ORACLE ERP SOLUTION**

**Eligibility Criteria (Relevant documentary proof shall be required against each criteria):**

- Active Tax Payer Certificate from the relevant tax authority.
- Affidavit on the stamp paper from the responsible personnel of the firm that the firm has never been black listed by Government and Semi Government organization/agency/department
- The bidder should have average annual turnover of Rs.20 million and above for the last three Financial Years i.e. 2020 onwards (Audited financial statements shall be required)
- The bidder should have successfully implemented (including support and customization) at least one Oracle-ERP (EBS to client/organization of similar or bigger size during the last five years.
- The bidder must have on its roll Project Manager, Oracle EBS Developers, Oracle & Linux Data Base Administrator (DBA), functional resources each FIN, HCM & SCM.
- The Bidder and all consortium partners shall not be under a declaration of ineligibility for corrupt or fraudulent practices or blacklisted with any of the Government agencies.
- The bidder should furnish, as part of its bid, bid security (BS) of 2% of the Bid Price (The BS should be demonstrated in the Pak Rupees and should be in the form of Pay Order/DD/Bank Guarantee).

Complete Bidding Documents can be obtained from 16-01-2024 to 06-02-2024 during office hours after submitting of Rs 1000/- pay order in favor of "SINDH REVENUE BOARD" from the official address mentioned below.

Bidding process shall be conducted under Single Stage-One envelope bidding procedure described in Sindh Public Procurement (SPP) Rules 2010.

Bids shall contain all the documentary evidences provided in the eligibility criteria.

**Schedule of Bidding Process:**

- a. The Pre-Bid Meeting to submit the queries regarding the issued Bidding Documents shall be held on Wednesday 24-01-2024 at 3pm
- b. Last Date and Time of submission of Bids: Tuesday 06-02-2024 by 3.30pm
- c. Date & Time of Opening of Bids: Tuesday 06-02-2024 at 4pm
- d. Bids may be submitted at the below mentioned address by hand/or by mail.
- e. Bids shall be opened at the below mentioned address.

This Notice Inviting Tender is also available at the websites of Sindh Public Procurement Regulatory Authority (SPPRA) i.e. [www.pprasindh.gov](http://www.pprasindh.gov) and SRB i.e. [www.srb.gos.pk](http://www.srb.gos.pk).

**Commissioner (Admin & Headquarter)**  
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