



NOTICE INVITING TENDER
SERVICE LEVEL AGREEMENT (SLA) FOR ONE YEAR
FOR SINDH REVENUE BOARD'S ORACLE ERP & BI SOLUTION

Sindh Revenue Board (SRB) invites sealed bids for SLA for one year from well reputed IT firms having registration with FBR, SRB and other relevant authorities.

Scope of Work:

Lot 1: ONE YEAR SLA FOR ORACLE ERP SOLUTION

Lot 2: ONE YEAR SLA FOR ORACLE BI SOLUTION

Note: Bidders may bid for both the Lot OR Any one of the Lot.

Eligibility Criteria (Relevant documentary proof shall be required against each criteria):

- Active Tax Payer Certificate from the relevant tax authority.
- Affidavit on the stamp paper from the responsible personnel of the firm that the firm has never been black listed by Government and Semi Government organization/agency/department
- The bidder should have average annual turnover of Rs.20 million and above for the last three Financial Years i.e. 2020 onwards (Audited financial statements shall be required)
- The bidder should have successfully implemented (including support and customization) at least one Oracle-ERP (EBS) **and/or** OBIEE Solution to client/organization of similar or bigger size during the last five years.
- The bidder must have on its roll Project Manager, Oracle EBS Developers, Oracle BI/Analytics Developers, Oracle & Linux Data Base Administrator (DBA), functional resources each FIN, HCM & SCM.
- The Bidder and all consortium partners shall not be under a declaration of ineligibility for corrupt or fraudulent practices or blacklisted with any of the Government agencies.
- The bidder should furnish, as part of its bid, bid security (BS) of 2% of the Bid Price (The BS should be demonstrated in the Pak Rupees and should be in the form of Pay Order/DD/Bank Guarantee).

Complete Bidding Documents can be obtained from 09-10-2023 to 30-10-2023 during office hours after submitting of Rs 1000/- pay order in favor of "SINDH REVENUE BOARD" from the official address mentioned below.

Bidding process shall be conducted under Single Stage-One envelope bidding procedure described in Sindh Public Procurement (SPP) Rules 2010.

Bids shall contain all the documentary evidences provided in the eligibility criteria.

Schedule of Bidding Process:

- a. The Pre-Bid Meeting to submit the queries regarding the issued Bidding Documents shall be held on Monday 16-10-2023 at 3pm
- b. Last Date and Time of submission of Bids: Monday 30-10-2023 by 3.30pm
- c. Date & Time of Opening of Bids: Monday 30-10-2023 at 4pm
- d. Bids may be submitted at the below mentioned address by hand/or by mail.
- e. Bids shall be opened at the below mentioned address.

This Notice Inviting Tender is also available at the websites of Sindh Public Procurement Regulatory Authority (SPPRA) i.e. www.pprasindh.gov and SRB i.e. www.srb.gos.pk.

Commissioner (Admin & Headquarter)
3rd Floor Shaheen Complex M.R, Kayani Road Karachi
021-99217800-130. Email: akber.rizvi@srb.gos.pk