



Government of Pakistan
PAKISTAN TELECOMMUNICATION AUTHORITY
PTA Head Quarters F-5/1 Islamabad

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No. PTA/Enf/Enf W & C/12-Misc/2022/II

24 January, 2023

SUBJECT: **Curbing of Illegal Internet Services**

1. Pakistan Telecommunication Authority (the "Authority"), has been established under the Pakistan Telecommunication (Re-Organization) Act 1996 (the "Act"), and has mandate to regulate the establishment, operation and maintenance of telecommunication systems and provision of telecommunication services in Pakistan.
2. Under Section 21 (j) of the Act, Authority may grant license either to a person, class of persons, company or corporation with "Restrictions or limitations on transfer or assignment of the license".
3. During the nationwide surveys and complaints received from various sources, PTA has noticed that unlicensed third parties are providing illegal internet services, consequently, harming the business of licensees. However, in most cases, these unlicensed parties try to produce various agreements with licensees to cover up the illegal business.
4. In order to eradicate this deep-rooted mushroom growth of illegal provision of internet services, PTA has chalked out guidelines for FLL and CVAS licensees for provision of internet services through agreements. All FLL and CVAS licensees are required to revise their existing agreements and sign new agreements as per following conditions:
 - a. *Contracted party has to use Company Name of contracting party (licensee) at point of sales and for promotions etc.*
 - b. *Invoice shall be generated by the licensee.*
 - c. *All users to be shown on the service load of the licensee and no user will be removed from licensee record merely on the basis that the said user is being served through a contracted party.*

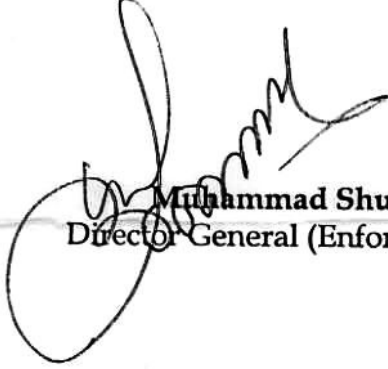
d. Contracted party shall not deploy its own infrastructure or use infrastructure of cable TV operator.

e. Licensees to notify PTA all contracts as following: -

- (i) Contracts within a region - Regional office PTA*
- (ii) Contracts covering multiple regions - Enforcement Division
PTA (HQ)*

f. All licensed operators shall be responsible for reporting the revenue on yearly basis to PTA generated through each contracted party.

5. Above in view, a three-month grace period is being given to all FLL and CVAS licensees for correction of anomalies in contracts. After the expiry of said period, PTA will start nationwide survey and enforcement action will be taken on any breach of above guidelines. However, grace period would not stop PTA to initiate action under section 31 of the Act.


Muhammad Shuaib
Director General (Enforcement)

To:

All FLL/CVAS

Copy for information to:

1. Member (Compliance & Enforcement) PTA
2. Director to Chairman PTA
3. Zonal Directors