



SINDH REVENUE BOARD
GOVERNMENT OF SINDH



NOTICE INVITING TENDER
SERVICE LEVEL AGREEMENT (SLA) FOR ONE YEAR
FOR SINDH REVENUE BOARD'S DATA CENTER

Sindh Revenue Board (SRB) invites sealed bids for SLA for One (1) year from well reputed IT firms having registration with FBR and other relevant authorities.

Mandatory Qualification Criteria (Relevant documentary proof shall be required against each criteria):

- Active Tax Payer Certificate (s) from the relevant tax authorities.
- Affidavit on the stamp paper from the responsible personnel of the firm that the firm has never been black listed by Government and Semi Government organization/agency/department
- Bidder should be an established Information Technology entity/ IT System Integrator and should have been in the business for a minimum period of five years.
- The bidder should have average annual turnover Rs. 200 million and above for the last three Financial Years i.e. 2019 onwards (Audited financial statements shall be required).
- The bidder had commissioned and installed one Data Center project of similar size or bigger during last three years i.e. 2019 onwards Bidder's in-house Data Centers shall not be considered.
- The bidder should have experience in providing Service Level Agreement (SLA) to at least one Data Centre of similar size or bigger, during the last five years.
- The bidder must have on its roll at least 09 technically qualified professionals in the area of networking, systems integration, electrical, HVAC, server maintenance, Genset, information security, system administration and fire management and must also possess prior experience in providing the Data Centre Infrastructure maintenance services.
- The bidder should submit valid letter from the OEMs (where ever applicable) confirming following: Authorization for bidder. Confirm that the products quoted are not end of life & end of support products. Undertake that the support including spares, patches for the quoted products shall be available for next 1 year from date of acceptance. (OEM may include: Compute Infrastructure, Networking Infrastructure, Storage Infrastructure, UPS, PAC, DG set, Fire detection, Suppression, Surveillance and Electrical Panel & System).
- The bidder should furnish, as part of its bid, bid security (BS) of 2% of the Bid Price (The BS should be demonstrated in the Pak Rupees and shall be in the form of Pay Order/DD/Bank Guarantee).

Complete Bidding Documents can be obtained from 1st April 2022 to 19th April 2022 during office hours after submitting of Rs 1000/- pay order in favor of "SINDH REVENUE BOARD" from the official address mentioned below.

Bidding process shall be conducted under Single Stage-One envelope bidding procedure described in Sindh Public Procurement (SPP) Rules 2010.

Bids shall contain all the documentary evidences provided in the Mandatory Qualification Criteria.

Schedule of Bidding Process:

- a. The Pre-Bid Meeting to submit the queries regarding the issued Bidding Documents shall be held on Thursday 7th April 2022 at 10:00 am at 3rd Floor Shaheen Complex M. R Kayani Road Karachi.
- b. Last Date and Time of submission of Bids: On Tuesday 19th April 2022 by 11:30am.
- c. Date & Time of Opening of Bids: On the same date at 12 noon
- d. Bids may be submitted at the below mentioned address by hand/or by mail.
- e. Bids shall be opened at the below mentioned address.
- f. Bidding Process shall be conducted as per SPP Rules 2010.

This Notice Inviting Tender is also available at the websites of Sindh Public Procurement Regulatory Authority (SPPRA) i.e. www.pprasinhd.gov and SRB i.e. www.srb.gos.pk

Commissioner (Admin & Headquarters)
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